

Certificate in Management Development for Organizational Effectiveness Workshop:

Building a Resilient Organizational Culture (managing change & conflict)

Thursday, May 5, 2005 - 8:15 a.m. to 4:15 p.m. at MTEC Learning Centre (115-1821 Wellington Ave, Winnipeg)

Building a Resilient Organizational Culture (managing change and conflict)

This workshop will explore change not just from the environment around us but change in our own abilities as individuals and organizations.

Organizational culture is an expression of the shared values and fundamental beliefs of the individuals who comprise the organization. It is expressed through the behavioral regularities and shared norms within the organization. A resilient organizational culture is one in which individuals are able to easily transition through organizational change, and to effectively manage any conflicts which arise in everyday organizational life. This workshop will provide you with a framework to establish and maintain an effective organizational culture.

Upon completion of this workshop, you will be able to:

- Understand the key factors that comprise organizational culture
- Identify the shared values and beliefs in your current culture
- Posture a vision for your preferred culture
- Understand how to implement organizational change effectively
- Manage all types of conflict to enhance organizational success
- Clarify the action steps required to move your organization, and its employees, toward resilience

Instructor: Deri Latimer

Deri Latimer combines a business degree with 19 years of experience as a resource to organizations and individuals as they address issues relevant to the "human" side of enterprise. She has a proven track record as a keynote speaker, facilitator and consultant to a wide range of clients from various industries and business sectors.

This workshop is eligible for credit in the:

Certificate in Management Development for Organizational Effectiveness

The Certificate program consists of 70 credit hours:

- 7 Core one day courses (49 credit hours)
- 21 Credit hours of optional courses

The 7 Core/Required Courses are:

- Introduction to Management: The Basics - Jan 27
- Personality in the Workplace - Feb 10
- Leadership and Management - Feb 24
- Vision to Action: Achieve Business Goals & Objectives - Mar 8
- Coaching, Mentoring and Motivating - Apr 7
- Principles of Human Resource Management - Apr 21
- Building a Resilient Organizational Culture - May 5

Fee Structure for Core Courses:

- Core package* of 7 courses
 - \$1,050 + gst for QNET/MFPA/MHA/MRA members
 - \$1,500 + gst for non-members
- Individual core courses:
 - \$195 + gst per course for QNET/MFPA/MHA/MRA members
 - \$240 + gst per course for non-members

*Note: A company may purchase the Core Package (to receive the discounted fee) and send different individuals to the courses.

CAM:OE—This workshop is also eligible for credit in the Certificate in Applied Management: Organizational Effectiveness (CAM:OE) in partnership with the University of Manitoba, Continuing Education.



Presented by:



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REGISTRATION FORM: Fax to (204) 949-4990 or register online at www.qnet.mb.ca

NAME _____ TITLE _____

ORGANIZATION _____ CITY _____

PH _____ FAX _____ EMAIL _____

FEES: \$195 + GST for QNET/MRA/MHA Members \$240 + GST for Non-Members

I am a member of: QNET MFPA MRA MHA

I am registering for the entire 7 Course Core Package—Certificate in Management Development.

PAYMENT METHOD: Please Invoice Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Cardholders Name _____ Signature _____

An event confirmation will be sent one week prior to the workshop. Cancellations must be received in writing no later than Wednesday, April 27/05. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. (G.S.T. Reg # 899755334RT)

Partners:

Manitoba Food Processors Association (MFPA) / Manitoba Hotel Association (MHA) Manitoba
Restaurant Association (MRA) / Canada Manitoba Business Service Centre
Industry Training Partnerships, Manitoba Advanced Education & Training

