

Certificate in Management Development for Organizational Effectiveness Workshop:

Emotional Intelligence *for achieving personal and organizational success*

Part One: Tuesday, March 22, 2005 - 8:00 a.m. to 12:00 noon at Location TBA (in Winnipeg)

Part Two: Tuesday, April 19, 2005 - 8:00 a.m. to 12:00 noon at Location TBA (in Winnipeg)

Emotional Intelligence

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer. Review the concept of Emotional Intelligence and its application organizationally, as well as personally.

Part One:

- Review the concept of Emotional Intelligence. What is it? Why should you be interested in it?
- Learn why "smart" people fail - the case for self-awareness and self-management.
- Complete a subjective analysis of your own Emotional Intelligence, using the BarOn EQ-I Model. (**Those who wish to complete the survey and receive a comprehensive report, must register for Part Two.*)
- Determine how Emotional Intelligence can be used for leadership, development, personal development, performance management, coaching, building high performing team, profiling start performers, selection and retention and career development.

Part Two:

- In the second session, participants will receive the results of the EQ-i Inventory and review tools and strategies to enhance their Emotional Intelligence. (**Participants are NOT required to share the details of their report in the session.*)

Instructor: Heather Erhard, Director, Erhard Associates

Erhard Associates is a management consulting and training organization dedicated to providing high quality, results-oriented management consulting and training, designed to enhance individual, team and organizational performance.

This workshop is eligible for credit as an optional course in the:
Certificate in Management Development for Organizational Effectiveness

The Certificate program consists of 70 credit hours:

- 7 Core one day courses (49 credit hours)
- 21 Credit hours of optional courses

The 7 Core/Required Courses are:

- Introduction to Management: The Basics - Jan 27
- Personality in the Workplace - Feb 10
- Leadership and Management - Feb 24
- Vision to Action: Achieve Business Goals & Objectives - Mar 8
- Coaching, Mentoring and Motivating - Apr 7
- Principles of Human Resource Management - Apr 21
- Building a Resilient Organizational Culture - May 5

Fee Structure for Core Courses:

- Core package* of 7 courses
 - \$1,050 + gst for QNET/MHA/MRA members
 - \$1,500 + gst for non-members
- Individual core courses:
 - \$195 + gst per course for QNET/MHA/MRA members
 - \$240 + gst per course for non-members

*Note: A company may purchase the Core Package (to receive the discounted fee) and send different individuals to the courses.

CAM:OE—This workshop is also eligible for credit in the Certificate in Applied Management: Organizational Effectiveness (CAM:OE) in partnership with the University of Manitoba, Continuing Education.



Presented by:



Presented in partnership with:



REGISTRATION FORM: Fax to (204) 949-4990 or register online at www.qnet.mb.ca

NAME _____ TITLE _____

ORGANIZATION _____ CITY _____

PH _____ FAX _____ EMAIL _____

Part One:

\$99 + GST for QNET/MRA/MHA Members

\$114 + GST for Non-Members

Part Two:

\$99 + GST for QNET/MRA/MHA Members

\$114 + GST for Non-Members

BarOn EQ-I Questionnaire:

\$47 + GST (required for participants to attend Part Two)

I am a member of:

QNET MRA MHA

PAYMENT METHOD: Please Invoice Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Cardholders Name _____ Signature _____

An event confirmation will be sent one week prior to the workshop. Cancellations must be received in writing no later than 6 business days prior to the workshop. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. (G.S.T. Reg # 899755334RT)