

LEADERSHIP & MANAGEMENT

QNET presents:

Seven Management & Planning Tools *

Tuesday, June 7, 2005 – 8:15 a.m. to 4:15 p.m.

This course is designed to teach managers and team leaders how to use management and planning tools to analyze and resolve complex, difficult issues. Often these issues require extra time to resolve, have not in the past responded well to traditional solutions and require the involvement of team members to solve. Attend this workshop to be able to:

- Relate the tools to a planning model
- Explain the purpose, value and application of each of the seven tools
- Practice using 4 tools – Affinity Diagram, Interrelationship Diagram, Systematic Diagram and Glyph
- Select the appropriate tool to use based on the issue
- Understand the value and use of the last 3 tools – Matrix, Arrow Diagram, and Process Decision Program Chart

It is especially powerful when several members of a team or work group attend this session together.

Presenter: Eric Storey, Employee Development Specialist, Manitoba Hydro

Eric Storey has over 15 years experience in many areas of Manitoba Hydro. He was involved in the design, implementation and ongoing maintenance of the company's Quality Training for its 5,000 employees, including Quality Control Tools, Seven Management and Planning Tools and Facilitation Skills.

Certificate in Management Development & CAM:OE – This workshop is eligible for credit in the [Certificate in Applied Management: Organizational Effectiveness \(CAM:OE\)](#) from the University of Manitoba, Continuing Education, and in [QNET's Certificate in Management Development](#). For more information: www.qnet.mb.ca.

PRESENTED IN PARTNERSHIP WITH:

Industry Training Partnerships, Manitoba Advanced Education & Training
Canada / Manitoba Business Service Centre

REGISTRATION FORM - Fax to (204) 949-4990 or register online at www.qnet.mb.ca

Fee: \$165.00 + GST for QNET Members \$195.00 + GST for Non-Members

Name _____ Title _____

Organization _____ City _____

Ph _____ Fax _____ Email _____

Payment method: VISA AMEX MasterCard Cheque Enclosed

Card # _____ Expiry _____

Cardholder name _____ Signature _____

Event confirmation sent one week prior to session. Cancellations must be received in writing by May 30. After that time only replacement participants will be accepted. Invoices will be sent for non-attendance. (G.S.T. Reg # 899755334RT)

QNET Advancing Excellence

- QUALITY & LEAN THINKING
- LEADERSHIP & MANAGEMENT
- BOARD GOVERNANCE
- WORKPLACE WELLNESS & EHS

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