

# Human Resource & Training Series

## Planning for High Performance: Training and Workplace Change

**Monday, February 24, 2003 – 11:30 a.m. to 1:30 p.m.**

Focus, impact, accountability – these are the benefits of effective planning. This session starts our 2003 lunch series with a framework outlining a systematic approach to training and to work environment change, including strategic and human resource planning, workforce performance, training objectives, training evaluation, and a results-based approach to change initiatives. **Presenter: Rosalyn Howard, Howard Consulting & Training**, has consulted all across Canada, the US, and internationally in change management, strategic planning, leadership, train-the-trainer / performance consulting, and board governance.

## Mentoring in the Workplace

**Monday, March 17, 2003 – 11:30 a.m. to 1:30 p.m.**

Based on a study of mentoring in the Province of Manitoba, this presentation will outline the frameworks that can be used in industry to improve or develop mentoring practices.

**Presenter: James (Jamie) Conklin is President of IDT Information Development and Training Inc.**, a Winnipeg consulting company that provides change management and knowledge management services, including conducting needs assessments, change assessments, and knowledge assessments. The company also conducts facilitated strategic planning, and develops training programs and information products (such as manuals and intranets). Jamie led the IDT team that carried out the assessment of Mentoring in Manitoba.

## Developing a Quality Culture

**Monday, April 14, 2003 – 11:30 a.m. to 1:30 p.m.**

Since the quality of a company culture is founded on the infrastructure of leadership, leaders must make an effort to understand the components of culture as well as the impact of culture on employee relations, motivation and morale. This presentation will assist participants to identify the negative signals of unproductive cultures and will examine key strategies for developing a quality culture. **Presenter: Barbara J. Bowes, President, Bowes Leadership Group Inc.**, is a skilled HR professional, trainer, group facilitator, workshop leader and conference speaker. She is well known for her skills based, career transition services and is the author of the *Easy Resume Book*. Barbara has also designed and developed several training programs.

### More to come...

*Sessions for the April – June portion of the Human Resource & Training Series are being planned.*

*Check the QNET website often for updates:  
[www.qnet.mb.ca](http://www.qnet.mb.ca)*

## REGISTRATION FORM: Please fax to (204) 949-4990 or register online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

*(Please indicate which sessions you wish to register for by marking a ✓ in the box next to the session title.)*

### Luncheon Session Fees:

\$26.75 QNET Members (includes \$1.75 g.s.t.)

\$32.10 Non- Members (includes \$2.10 g.s.t.)

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An event confirmation will be faxed one week in advance. It will include event location details. Substitutions accepted at any time. Cancellations must be in writing and received by QNET 7 business days prior to the event.

