

The Manitoba Quality Network (QNET) presents:

Better Board Governance: The Story of One Board's Journey to Effective Governance

**Tuesday, September 10, 2002 – Breakfast Presentation
7:30 a.m. to 9:00 a.m. – in Winnipeg (location to be announced)**

Hear the story of the board of directors of **The Society for Technical Communication**, and the reforms and changes that they have made from 2000 to 2002. Though an effective organization and an effective board, their board members were becoming discouraged and frustrated by the enormous amount of work that they had to do as board members. They seemed to be spending most of their time on operational details, micromanaging committees and staff, and almost no time on facing the important leadership issues that faced the organization and its members.

The board set in place a governance reform process that resulted in the development of a strategy and an action plan to introduce some elements of policy-based governance.

Hear about the specific steps and techniques used by this board.

Today, the board has made significant strides in the form of improved board processes and greater delegation of responsibilities in the office – but the journey is not yet over.

Workshop Leader:

James Conklin, is President of **IDT Information Development & Training Inc.**, a Winnipeg-based consulting company with expertise in knowledge management, change management and technical writing.

REGISTRATION FORM:

Please fax your completed form to (204) 949-4990 or [click here to register online](#).

Please check one:

\$20.00 QNET Member (includes g.s.t.)

\$25.00 Non-Member (includes g.s.t.)

G.S.T. Registration # 899755334RT



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